

Dear Vision World family,

We wanted to let you know that we are excited to be seeing you soon! Starting on May 4, 2020 we are back to our regular business hours at both Beaverton & Tigard Vision World.

Due to the Covid 19 pandemic, things will look different from the last time you came in. Here is what you can expect:

- Following CDC guidelines, and to control patient flow into the office, we currently have a closed door policy. We can only allow **up to 4 patients in the office** at any given time. Please call us from the parking lot to let us know how we can help you.
- If you are scheduled for an eye appointment, you should have received a virtual check in link. You may complete our remote check in process anytime before your appointment and call us or text us once you arrive at the office parking lot. Our waiting area is currently closed. We will call you in as soon as we are ready to see you. Please arrive on time!
- Please wear a face mask. If you don't have one, one will be provided to you. If you would like to wear gloves, we will provide you with a pair.
- Please **come to your appointment by yourself**. A minor or a patient needing assistance from a caregiver may be accompanied by one person.
- We will be sending a payment request for co-pays to your mobile device. These may also be paid through our website's payment portal. Your name is your account number.
- **On the day of your visit, if you are feeling ill, please call to reschedule.**
- If you are coming in to pick up eyewear, to get new glasses, or to get an adjustment please call us from the parking lot. We will be with you shortly!

We thank you for your patience with these new health and safety precautions. They are in place for your protection!

Thank you,

Jeffrey D. Harris, OD & Associates

Beaverton Vision World

503-526-9697

Tigard Vision World

503-906-3596